



CASSANDRA MURDOCK, DVM • CHRISTINE BAYSINGAR, DVM • BARBARA BUSCHMANN, DVM

Boarding Policies and Procedures:

At AMC, we strive to ensure that your furry family member is in a safe, attentive and caring environment. For this reason we adhere to a strict set of rules and regulations for the protection and wellbeing of all our four legged friends. Below is an outline of our boarding policies, so that you, the client and pet parent, can properly prepare for your pet's stay here at our facility. All dogs and cats are individually housed in stainless steel or coated concrete kennels ensuring no nose to nose contact with other pets. Dogs are leash walked 5-6 times daily inside the fenced area in the adjacent grass lot for exercise and bathroom necessities.

- Every pet being boarded must be current on all core vaccinations. For dogs we require: Rabies, DHAPP, Bordetella ; for cats we require Rabies, and FVRCP. For dogs we also require a negative fecal exam within the last 12 months- this is to prevent any contamination of our dog walking area. If your dog has a positive fecal test while boarding we will treat him/her with the appropriate de-wormer and treat our lawn to minimize risk to other dogs. We ask that you bring in a copy of their vaccination records if they were not done here at our hospital so that we can add it to your file. If any vaccinations are missing or overdue, we will have to vaccinate for those before boarding your pet. We do not recognize vaccinations administered at home, or anywhere other than a veterinary clinic or hospital.
- You may drop off for boarding during our business hours: Mon 7:30am-6:00pm, Tuesday thru Friday 7:30-5pm and Sat 7:30 am-12pm, but it must be 30 minutes prior to closing. The daily rate remains the same, regardless of what time you drop off. Pick up is before 10am on Monday-Friday and before 11:30a.m. on Saturday, otherwise you will be charged for an additional day. We ask that when picking up a boarder you wait until 8am as we do surgical check-in at 7:30. We ask that you bring in all food needed for your pet during their stay here. This is due to the fact that new and different food can sometimes cause an upset stomach, vomiting, diarrhea and possibly an unknown food allergy. We will feed science diet or royal canin premium food during boarding if you do not bring in your pet's food. We feed boarders at 5am and again at 5pm.
- Please bring any medications your pet is taking along with instructions for their administration. There will also be an additional charge for medication administration during boarding, which is \$2-3 per day depending on the type and frequency of medication. Further, if your pet suffers from any preexisting conditions, medical issues, or allergies, no matter how minor, we ask that you please bring it to the attention of our staff when dropping off. It is imperative that we have this information, so we can take the necessary precautions and/or respond with the appropriate treatment if anything were to happen while your pet is boarding with us. Depending on the severity of the condition your pet suffers from, we may require a pre-boarding exam. We will also ask that you bring in all medical records relating to the preexisting condition, from any previous visits to another hospital.